**RESUME**

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# Career Objective

# To secure a position where by dedication and the ability to acquire new skills will advantage any company I work for. In my career, I will carry out the assigned work with due diligence, take up challenges and keep abreast of time.

# Career Summary

* Having **4.7** years of work experience in investigating and diagnosing network problems and server monitoring.
* Fully supporting, configuring, maintaining and upgrading corporate customer’s networks.
* Constantly learning new and important networking information.

# Academic Record

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Course** | **Name of the Institution** | **Board / University** | **Year of Passing** | **Percentage** |
| B.E | Maria College Of Engineering & Technology,Attoor | Anna University | 2016 | 65% |
| Diploma | Morning Star Polytechnic College,Nagercoil | Department Of Technical  Education | 2012 | 80% |

**Technical Expertise**

**Monitoring Tools :** NNMI, HPE Data Protector, Sitescope, CA Spectrum, Nagios ,MRTG,NAZAR.

**Ticketing Tools :** HP Service Manager

# Professional Profile

**Project #1:**

**Company :**  Trimax IT Infrastructure & Services Limited

**Client :** NIC(National Informatics Centre)

**Duration :**  1.10 months (Mar 2021 – till now)

**Role :** Network Engineer

**Location :** Trivandrum

**RESPONSIBILITIES**

* Install, configure and troubleshoot the network devices
* Trying to Resolve User end problems and also coordinate and Support the Data Center support Team
* Troubleshooting LAN, WAN, Modems, L2 Circuits etc
* Performing daily Monitoring (24 X 7)of network utilization and network Traffic using CA Spectrum, Nagios and MRTG,NAZAR.

**Project #2:**

**Company :** Wipro Limited

**Project :** KEPCO KDN

**Duration :** 2 years **(**Jun 2017 –June 2019) **Role** : Network Support Engineer **Location** : Trivandrum

**RESPONSIBILITIES**

* Having Experience in Data Center support.
* Troubleshooting technical problems and implementing solutions.
* Troubleshooting first level network issues.
* Supporting a multi-site IT infrastructure
* Monitoring and Handling disk space utilization of servers.
* Responsible for the fast and accurate troubleshooting of reported faults. Providing technical support via helpdesk systems for a wide range of internal & external applications.
* Engage with the hardware vendors as a technical point of contact and take care of incidents/upgrades within SLA.
* Troubleshooting hardware related issues.
* Incident management through HP Service manager.
* Network monitoring through NNMI Monitoring tool and Server Monitoring through HP SiteScope.
* Monitoring Storage and SAN Switches

**Project #3:**

**Company :** Wipro Limited

**Client :** Muthoot Fincorp Ltd

**Duration :** 9 months **(**Oct 2016 – Jun 2017) **Role :** Desktop Support Engineer **Location :** Pondicherry

**RESPONSIBILITIES**

* Installed software, upgrading and maintenance of operating system.
* Installation and maintenance of intra-net Installation of LAN, I/O port termination, IP configure.
* Responsible for supervision of backup and disaster recovery operations.
* Procedures on backup, virus cleaning, and usage of application, Identifying the computer terms, Formatting reports, Update with latest IT development.
* Troubleshooting of different components of system- cpu, memory, Hard disk, BIOS
* Mail configuration.

# DECLARATION

I hereby declare that all above information are true to my knowledge.

# Place: Trivandrum Yours Sincerely,

**Date: (Jedson)**